

Odyssey CMS • Phase 2 Anticipated Costs and Funding Source

The following is a list of expenses and the responsible party for funding. This was generally covered in the Memorandum of Understanding agreement regarding the implementation of Odyssey in your county. If the expense is to be incurred by your county, we have attempted to include enough detail to assist you in determining your budget. JTAC will provide additional information if requested.

Expense	Covered By	Additional Information
Odyssey Licensing	JTAC	Initial license fee for Odyssey.
Odyssey Maintenance	JTAC	Ongoing annual license and support fees to Tyler.
Public Access System (software)	JTAC	The Public Access System is part of Odyssey and therefore included in the Odyssey license fee paid by JTAC. <i>NOTE: Hardware (PC, printer, network) for use by the public in county facilities must be provided by the county.</i>
Odyssey Server Hardware and Infrastructure	JTAC	Hardware and facilities to run Odyssey, web, application and database components. This includes all operating system and DBMS software licensing. Hardware is housed at the Indiana Office of Technology (IOT) Data Center in Indianapolis. The IOT Data Center hosting service includes virus/intruder protection, firewall, load balancing, off-site backups, UPS, fire protection and physical security.
Odyssey Implementation Services provided by Tyler	JTAC	This includes but is not limited to training, configuration, and general consulting.
Odyssey Configuration	JTAC	This includes, but is not limited to, configuration of user roles and rights, fees, calendars/schedules and financial functions. JTAC will provide business analyst(s) to work in conjunction with your judges and Clerk to determine the appropriate configuration for your users.
Odyssey User Account Management	JTAC	Initial user setup will be handled through the JTAC/Tyler configuration team. After implementation is complete, changes and additions will be handled through the JTAC Help Desk.
Odyssey Help Desk	JTAC (via the JTAC Help Desk)	JTAC currently maintains a help desk for our INCite web portal. The duties of this help desk will be expanded to Odyssey in April of 2008.
Desktop PC's	County	Counties are responsible for PC's to run the Odyssey client software (the Odyssey Assistant). The Odyssey client software is a small "shell" program the houses Microsoft's Internet Explorer. Detailed minimum specs for an Odyssey-capable PC are listed at the end of this document.
Cash Drawers (hardware)	County	Currently, our pilot implementations in Monroe County and Washington Township Small Claims do not utilize physical cash drawers. There are "logical" tills included in Odyssey's cashiering function. Odyssey will support physical cash drawers in a future release. See Odyssey Hardware Specs at the end of this document for details.
Printers and Associated Media	County	Counties are responsible for printers necessary for court and Clerk business that is processed in Odyssey. The vast majority of Odyssey reports and forms can be printed on standard 8 ½" x 11" paper using any Windows compliant laser printer. Odyssey also supports two dedicated label printers and two dedicated receipt printers. See Odyssey Hardware Specs at the end of this document for details.

Odyssey CMS • Phase 2 Anticipated Costs and Funding Source

Expense	Covered By	Additional Information
Data Conversion	JTAC, with possible county costs (to be spelled out in the data conversion policy) ¹	JTAC will work with Phase 2 counties to determine what data, if any, should be converted to Odyssey. During Phase 1, JTAC and Tyler converted data from two different legacy systems. Part of our Phase 2 strategy is to work with additional legacy case management systems in order to determine what “best practice” should be for that particular CMS.
Wide Area Network (WAN)/ Dedicated Private or Internet	JTAC	JTAC is responsible for the cost of the network to connect your main facility’s network to the IOT Data Center in Indianapolis. This will be accomplished by the purchase of a dedicated private connection or through your existing Internet connection. If your existing Internet connection is used, JTAC will pay for any bandwidth upgrade necessary to run Odyssey. Monroe County has been implemented using their Internet connection and results have been mixed. We are investigating options for Phase 2 implementations and that research is not yet complete. Whatever the best solution is, JTAC is committed to funding this portion of project expenses.
Local Area Network (LAN)	County	The County is responsible for the network within their facilities and between their facilities (if users are in more than one physical location). JTAC will fund the connection from your facility to the IOT Data Center. All other internal wiring and equipment must be funded by the County.
State Interfaces	JTAC	Currently, our pilot implementation in Monroe County utilizes interfaces to the BMV for SR16 submission and DOR for Tax Warrant filings. It is our intention to continue building interfaces to State agencies throughout the life of the project however a specific schedule has not been determined yet.
Local Interfaces	JTAC (outbound) or county (inbound)	JTAC will discuss with county any local interfaces that the county is interested in building. Odyssey can easily provide an outbound interface (from Odyssey to another system) and JTAC would bear the cost. JTAC would have to discuss all requests for inbound interfaces with the county.
E-Citation Interface	JTAC	The actual eCWS (electronic citation and warning system) application is available to law enforcement agencies at no cost. However, law enforcement agencies need equipment to use the application. JTAC has requested grant funding for equipment for all law enforcement agencies in the Phase 2 counties. This grant is still pending. Without grant funding, law enforcement agencies will need to purchase the necessary equipment to implement eCWS. Estimated equipment cost per officer vehicle is \$1,800 or \$3,300 to equip a motorcycle. JTAC has already developed the interface to upload all ticket data to Odyssey.
Additional Staffing	County	The County is responsible for covering additional resources to work backlogs during training and cutover activities (if needed) and providing resources to participate in project activities such as User Acceptance testing.
Local Project Manager	County	The County is responsible for identifying and assigning an individual to the local project manager role. This person would be responsible for coordinating activities with the JTAC Deployment Manager, managing court, clerk, and IT staff’s

¹ The Data Conversion Policy is currently moving through the approval process and will be communicated in the near future

Expense	Covered By	Additional Information
		participation in the implementation, and communicating important project updates and information to court and clerk personnel.
Office Space	County	The County is responsible for providing the JTAC team with work space while on-site in the County. JTAC anticipates having two to five staff on-site at any given time during the implementation activities in your County. This work space must have access to the network, allow VPN access in and out, and be sufficient in size to accommodate training sessions and project meetings.

Minimum PC Spec:

- This is a minimum spec meant to be a guide for determining if new PC's should be purchased to use Odyssey. Odyssey will perform better on PCs that have faster processors and more memory.
- Pentium P4, 2.0 GHz or higher (or comparable – AMD etc.)
- 512 mb RAM
- 100 mb available disk space
- Windows 2000, XP, or Vista
- Internet Explorer 6.0 or 7.0
- Microsoft Word 2000, 2003, XP, or 2007 for users who will print forms
- Dependable connection to a 10bm (or higher) LAN that is connected to the Internet or a JTAC provided WAN connection

Odyssey Hardware Specs:

Form/Report/Document Printers

Windows compliant laser printers for 8 ½" x 11" paper

Case Label Printers (Roll-feed 4" x 3")

1. Zebra TLP 3844-Z
2. Zebra TLP 2844-Z

Receipt Printers (Roll-feed)

1. Epson TM-U375P-012
2. Epson TM-U220

Cash Drawer

MMF Heritage 240 USB interface cash drawer, p/n 226-1-13-19-1-8-1-2-04
18.81W x 19.75D x 3.87H, Stainless front, dual slots, US Std, USB, random lock, no bell, black - USB cable attached, Type A male